



**Support**

Free support is available from InaPlex forums ([www.inaplex.com/cs/forums/](http://www.inaplex.com/cs/forums/))  
Customers with Software Assurance can access the Priority Support forum,  
where InaPlex will respond within one working day

Telephone or remote support is chargeable

Per incident (max 1 hour) \$170.00

**Training**

Training is web based, and can be scheduled to fit your requirements

It is also possible to tailor training to your project requirements

Per module, up to three attendees, max 2 hours \$395.00

Each additional attendee \$60.00

**Consultancy**

Per hour, remote access \$200.00

Per day, remote access \$1,500.00

Per day, on site - travel and expenses extra \$1,800.00

**NOTES**

1. Software Assurance provides:
  - \* access to product enhancements and upgrades while in force
  - \* access to the Priority Support forum, where InaPlex will respond to queries within one working day
2. A 30 day license provides full functionality for 30 days from time of purchase
  - \* You can purchase an activation code that can then be used to obtain a license when ready
3. Prices exclude applicable taxes. VAT will be charged to European customers